



## Resolution Dynamics, Inc. GS-10F-0264L



**Overview** of the services provided by Resolution Dynamics, Inc. (RDI). Services under this contract are as follows:

Resolution Dynamics, Inc. (RDI) assists organizations through methodologies such as strategic planning, project planning, building leadership systems, and conducting group and organizational assessments. The focus is on integrating the organization's mission, core principles, values, goals, and objectives into workable operating plans. RDI's approach to all its organizational interventions is under-girded by a systems philosophy. According to this philosophy, organizational excellence is best realized through building healthy human systems.

# Consultants

**Consultant 1** Some assignments require a senior level facilitator with a graduate degree in organization development or a related field, this person will also have at least ten years experience as a practitioner in the field of organization development. She or he will have consulted at all organizational levels (labor, front-line, managerial, executive) as well as implemented interventions targeted at organizational, group, and individual issues. This person is able to work solo or in a team and makes decisions and recommendations that not only have consistently proved useful to clients, but are also recognized in the field (through academic stature, publications, public speaking, or other means) as being authoritative.

**Consultant 2** For other assignments, we provide a journeyman level consultant or facilitator with at least a graduate degree in organization development or a related field (or equivalent training through certificate programs or other means), this person will also have more than seven years of experience as a practitioner in the field of organization development. He or she will have consulted extensively with some combination of labor, front-line, and managerial clients. This person may be experienced with multiple-level interventions but will have special expertise with interventions at the organizational, group, or individual level. This person may work independently or in a team and has had a track record of offering decisions and recommendations considered by clients to be sound and useful.

**Consultant 3** For many assignments, we are able to offer our most economical arrangement by providing a consultant or facilitator with education/training beyond the bachelor degree in organization development or a related field. This person may have less than ten years experience as a practitioner in the field of organization development, but with a track record of offering effective client services with individual, group, and/or organization level interventions. She or he may work independently with management, labor, front-line staff, administrative individuals and groups independently from the direction of other consultants, or under the direction of a more senior consultant usually as part of a consulting team.



Resolution Dynamics, Inc.  
GS-10F-0264L

# General Service Administration

# Federal Supply Service

## Authorized Federal Supply Schedule Pricelist

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery is available through GSA Advantage!, a menu-driven database system. The INTERNET address for GSA Advantage! is: <http://www.gsa.gov>.

Management, Organization, and Business Improvement Services (MOBIS)

Federal Supply Schedule Industrial Group/Class 874

Contract No. GS-10F- 0264L

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at <http://www.fss.gsa.gov>.

**Contract Period:**

May 4, 2011 through May 3, 2016

**Contractor:**

Resolution Dynamics, Inc.  
490 M Street, SW Suite 207  
Washington, DC 20024  
Phone: 202/450-6053  
FAX: 202/450-6053  
Email: [nmann@rdiweb.net](mailto:nmann@rdiweb.net)

**Contract Administration:**

[For Domestic and Overseas Orders]  
M. Nicholas Mann  
202-450-6053 phone / 202-450-6053 fax  
email: [nmann@rdiweb.net](mailto:nmann@rdiweb.net)

**Business Size:**

Small, veteran-owned



Resolution Dynamics, Inc.  
GS-10F-0264L

# Customer Information

1.	Table of Awarded Special Item Numbers (SINs)	874-1 Consulting Services 874-2 Facilitation Services 874-4 Training Services 874-5 Support Products
2.	Maximum order	\$1,000,000
3.	Minimum order	\$2,500
4.	Geographic coverage	Worldwide
5.	Point(s) of Production	Same
6.	Discount from list price	Prices shown herein are net price
7.	Quantity discounts	N/A
8.	Prompt payment terms	5% for payment within 15 days of invoice, Net 30
9.	Government credit cards	Accepted
10.	Foreign items	N/A
11.	Time of Delivery	To be negotiated with ordering agency on each task order
12.	F.O.B. Point	Destination
13.	Ordering address	Same as mailing address above
14.	Payment address	Same as mailing address above
15.	Warranty Provisions	N/A
16.	Data Universal Numbering System (DUNS) number	19-4097-580
17.	Contractor is registered in Central Contractor Registration (CCR) database	Yes
18.	Billing period	Per deliverable or per month as negotiated
19.	Task orders	Accepted either for firm fixed or per labor hour level of effort
20.	Level of effort for facilitation or consulting	For billing purposes, six or more hours in one calendar day at a client site is considered one day
21.	Other direct costs (ODCs)	Where applicable these are listed as separate line items and identified as "open market charges." When valued at over \$2,500, all pertinent acquisition regulations must be followed

# Government Pricing

The price proposal reflects hourly rates that include the .75% Industrial Funding Fee (IFF). The Government Hourly Rates (Billable Rates) for the following labor categories are as follows for Resolution Dynamics, Inc. for the five-year base period of the contract for SIN's 874-1, 874-2, 874-4 and 874-5.

The consulting and facilitation pricing information that follows is for US Government Departments and Agencies. Private sector clients and others may obtain information on prices by contacting RDI directly. The training prices that follow are commercial prices accepted by the US Government under the terms of this contract.

## Labor Categories for SINs 874-1 and 874-2

	Year 11 2011-12	Year 12 2012-13	Year 13 2013-14	Year 14 2014-15	Year 15 2015-16
Consultant 1	\$263.56	\$263.56	\$263.56	\$263.56	\$263.56
Consultant 2	\$195.22	\$195.22	\$195.22	\$195.22	\$195.22
Consultant 3	\$106.79	\$106.79	\$106.79	\$106.79	106.79

## Services

### Consulting Services

SIN 874-1 - Services may include providing expert advice, assistance, guidance or counseling in support of agencies' management, organizational, and business improvement efforts. This may also include studies, analyses and reports documenting any proposed developmental, consultative or implementation efforts.

### Facilitation Services

SIN 874-2 - Includes facilitation and related decision support services to agencies engaging in collaboration efforts, working groups, or integrated product, process, or self-directed teams. Agencies bringing together diverse teams and/or groups with common and divergent interests may require a neutral party to assist them in: the use of problem solving techniques, defining and refining the agenda, debriefing and overall meeting planning, resolving disputes, disagreements, and divergent views, logistical meeting/conference support when performing technical facilitation, convening and leading large and small group briefings and discussions, providing a draft for the permanent record, recording discussion content and focusing decision-making and preparing draft and final reports for dissemination.

# Contact Information



## Resolutions Dynamics, Inc.

490 M Street, SW Suite 207  
Washington, DC 20024  
phone: 202/450-6053  
fax: 202/450-6053  
e-mail: [nmann@rdiweb.net](mailto:nmann@rdiweb.net)  
[www.RDIweb.net](http://www.RDIweb.net)

### CONSULTING SERVICES

SIN 874-1

### FACILITATION SERVICES

SIN 874-2



Resolution Dynamics, Inc.

GS-10F-0264L